



The Gallipoli Barracks Community Centre

Strategic Plan

FY 2019-21

Our Vision

- To be the common connection
- COMMON - Community of Military Members (and their families) optimising neighbourhood (connections)
- To engage with Defence families early and often to achieve outcomes that are community driven, and a support network for those feeling the isolation a posting can bring.
- We understand each engagement with families will be for different purposes as they have different interests and will be at different stages in their journey of the military lifestyle. We will listen at every stage.
- Families come in all shapes and sizes. Regardless of individual lifestyle, we embrace and welcome OUR entire defence community.

Our Purpose

The Gallipoli Barracks Community Centre provides a community space for Defence members and their families to come together for mutual support, education, connection with the community they live in and supports their personal and social wellbeing.

The Defence lifestyle presents unique challenges and opportunities, including the impact of frequent postings and deployments and there is a need for the establishment of good social foundations with a strong sense of community and a support network for those feeling the isolation a posting can bring.

Our Values and behaviours

Our values set the foundation on how we behave. These values define how we interact with others and ultimately how stakeholders and the wider community perceive us.

Forces we believe in

<i>Our Values</i>	<i>Our Behaviours</i>
<i>Friendship</i> Feeling connected with likeminded people	Offering faith and trust in each other to achieve the best outcome Promoting inclusion
<i>Open minded</i> Acting with integrity and transparency	Accepting diversity, innovation and creativity Recognising differences, listening to our community
<i>Respectful</i> Of each other and our stakeholders	Accepting and celebrating differences Speaking positively of others
<i>Committed</i> Delivering on our promises	Continually searching for a better way Dynamic in our thinking, attitudes and actions The transient needs of the community
<i>Empathetic</i> Showing we care	Always offering an ear, shoulder or hand Being sensitive to the feelings of others
<i>Supportive</i> Empowering each other to achieve our purpose	Provide genuine, authentic and innovative engagement Fostering a safe and inclusive environment

Strategic Plan - Key priorities 2019-2021

Priority 1: Providing governance and leadership – over the next two years		
Strategy	Action	Responsibility
1. Provide strong and responsible leadership	<ul style="list-style-type: none"> • Build on governance provided to enhance the centre • Increase advocacy on behalf of centre 	
2. Implement efficient processes and practices	<ul style="list-style-type: none"> • Understand and implement good governance practice • Establish clear policy guideline • Establish strong approaches to funding • Continue to integrate centre into future planning and policy development of base 	
3. Promote and Enhance the sustainability of centres	<ul style="list-style-type: none"> • Maintain funding and support to centre • Seek appropriate opportunities for joint training and professional development • Develop agreement • Update promotional material and Facebook page regularly • Circulate and release on all available platform's activities and events. 	
Priority 2: Understanding our community – over the next two years		
Strategy	Action	Responsibility
1. Identify existing and emerging Community needs	<ul style="list-style-type: none"> • Use a range of formal and informal methods to identify needs • Gather ID Profile and Community Indicator data to clearly identify needs • Use the analysis of available data and information to plan programs/activities that meet identified community trends 	
2. Recognise gaps in service delivery	<ul style="list-style-type: none"> • Develop a method of identifying community issues that require further advocacy • Strengthen links with relevant advocacy bodies 	
3. Value diversity and inclusion	<ul style="list-style-type: none"> • Actively encourage participation by people from culturally and linguistically diverse backgrounds • Actively encourage participation by people with disabilities • Provide culturally appropriate programs/activities • Engage all aspects of our entire defence community 	

Priority 3: Working in partnerships – over the next four years

Strategy	Action	Responsibility
1. Increase levels of partnership between 7 Brigade	<ul style="list-style-type: none"> Identify appropriate programs and services where partnerships will strengthen Seek opportunities for planning and annual joint projects Maintain liaison between units Conduct regular information exchange of unit programs at quarterly network meetings 	
2. Increase links between the centre and external agencies and businesses	<ul style="list-style-type: none"> Identify advocates outside centre Identify potential partnerships in response to needs or service gaps Seek external funding for service gaps from outside sources through submissions and meeting with potential funding bodies 	
3. Encourage volunteerism	<ul style="list-style-type: none"> Promote the benefits of volunteerism throughout the centre and in advertising Offer training in specific roles 	

Priority 4: Delivering innovative services – over the next two years

Strategy	Action	Responsibility
1. Offer a broad range of accessible affordable high quality programs	<ul style="list-style-type: none"> Involve community members in the planning of programs and activities Ensure programs/activities are in response to community needs and are accessible to all community members Use the network to maximise use of the existing resources and partnerships, and avoid duplication 	
2. Promote equal access to centre facilities	<ul style="list-style-type: none"> Support other community organisations by providing resources, such as skills, technology, information and use of facilities Building relationships with external community organisation and other defence community houses 	
3. Assess the effectiveness of our service	<ul style="list-style-type: none"> Evaluate the level of community satisfaction with services offered by our centre Collect data around the effectiveness of programs and activities as they are completed 	

Key Stakeholders

In order to achieve our objectives, it is essential that Defence Community Centre engages with our key stakeholders, looking for opportunities to form partnerships for key events or activities and working in consultation to maximise benefits to our members. Key stakeholders include;

- The Defence Community Organisation – who provide governance support, grant funding and assist or partner with us on various events and activities on base and in the wider community.
- Base Command and Base Management – who allow us to operate on their establishment, provide facilities, refer families and assist or partner with us on various events and activities on base.
- Defence Families Australia – who advocate to the Department of Defence on matters affecting Defence families.
- Defence Special Needs Support Group, Defence Housing Australia and Defence Health, National Australia Bank – who provide support and partner with us on various activities on base and in the community.
- Community members – including residents, businesses, schools, community groups, Government and non-Government organisations.